

NOTTON HOUSE SCHOOL

WORKING TOGETHER TO BUILD A POSITIVE FUTURE



About Notton House School

Notton House School is a Residential Special School for boys aged 9-19 serving Bristol and the South West. Set in a stunning rural location close to Lacock, the school prides itself on providing the very best available services to staff and students alike.

"I thought we had a bonding solution already"

Notton House School had been struggling with their LEA broadband service, unable to use the new set of iPads purchased for staff and students as it was too slow. The school were under the impression that they had a bonded Internet connection in place and were first sceptical when a true bonding solution was suggested by Oakford. However, Oakford were quickly able to show that the solution was actually a load balancing facility, not a true bonded Internet facility., meaning that each user was restricted to the bandwidth of a slow single line at a time.

Enter the OIS true bonding solution...

Oakford swiftly delivered and setup the OIS bonding solution which made the combined bandwidth of all the broadband lines available to each user, every time. This took the broadband speed from an average 5Mbps connection to a 25Mbps connection, to the relief of all computer users in the school.



Email Migration

The school had concerns over migration to a better broadband solution as the LEA provided other services as part of the broadband, including a hosted email facility. The email facility was not performing well because the broadband was slow and the solution was charged per user, making it quite expensive for the school.

To help the school migrate pain free from the previous broadband solution Oakford installed and configured a Microsoft Exchange email server for the school, opening up a whole new world of communication facilities to the school such as synchronised mail across multiple devices, shared calendars, global contacts and more and free from additional costs per user.

As part of the process Oakford migrated all of the old email folders and contacts from the original LEA hosted email solution, provided instruction guides to staff prior to the migration and delivered three on-site training sessions aimed at different IT ability levels. This combination of services ensured the migration process was smooth for all staff and downtime was reduced to the minimum.

Interested?

If the details in this case study sound familiar or if you are just interested in better broadband for your school, please feel free to contact us on <u>03302 230 230</u> and speak to one of our team or email <u>info@oakfordis.com</u> for free, friendly advice.

